## **HOW-TO GUIDE**



## Tradeline Updates/Supplement Ordering Instructions



## Tradeline Updates/Supplement Ordering

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**Birchwood** 

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Helpful Information ~

Login to birchwoodcreditservices.com and click the Login option at the top of the screen. Select Mortgage Credit

Select File # in the upper corner and enter the borrower's credit report number. Click Go.

Choose **Request Supplement** under **Add-On Products**.







## Tradeline Updates/Supplement Ordering

Click on the check box for tradeline(s) requiring updating.

Include applicant's phone (in case a creditor conference call is needed).

Upload Borrower's Authorization Form and supporting documentation. Include any additional commentary in the Request Reason box.

Select requested item update within each tradeline.

Select Submit Order.

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For additional assistance, please reach out to our Customer Service department at (800) 910-0015 and a team member will be more than happy to assist you.

